THE BARN
AT BERRYFIELDS

TERMS & CONDITIONS

The admission of guests to any facility operated by Eco-Skating at The Barn is strictly subject to this Guest Admissions Policy.

By purchasing a ticket to attend this facility, the purchaser agrees to be bound by this Guest Admissions Policy.

Eco-Skating at The Barn reserves the right to refuse access to or order the immediate removal without any entitlement to a refund of any person who fails to act in accordance with this Guest Admissions Policy.
Tickets are non-refundable, and Guests are responsible for checking their tickets at the time of booking.
Eco-Skating at The Barn shall not be under any obligation to rectify tickets bought in error. Guests may not resell or trade any tickets. If a session is cancelled due to Government restrictions then we will move the session booked to the next nearest convenient date to the customer when we re-open. Customers agree to move their booking if Government restrictions prevent their booked session from taking place.
Guests shall produce on request a valid ticket in order to be admitted into the facility.
Each guest is only permitted access to and for the activity specified on the ticket.
If the capacity of the facility is at the maximum when a customer arrives then they may be asked to wait until such time as there is sufficient capacity.
Customers may be required to provide their contact details so that that they can be provided to NHS Trace and Track. All information will be collected and managed in-line with GDPR. In order to avoid disturbances to an activity, Eco-Skating at The Barn may refuse entry to any guest who arrives after the activity has begun, subject to any decision by the facility management acting in their absolute discretion.
Sound and video recording equipment (including but not limited to cameras and mobile devices with recording functions) is not permitted inside the facility without prior approval of the facility management.

Guests may not bring or consume any food or drink purchased outside of the premises and Eco-Skating at The Barn reserves the right to conduct random bag checks in this respect.

Guests must always remain within permitted guest areas unless otherwise instructed by Eco-Skating at The Barn staff or a representative.

Eco-Skating at The Barn accept no responsibility for the loss, theft, damage or alteration to any personal items brought onto the premises by its guests.

Guests shall not exhibit behaviour which is considered antisocial or disruptive by the facility management acting in their absolute discretion. Such behaviour will result in immediate removal from the premises without any entitlement to a refund.

Eco-Skating at The Barn reserves the right to require the removal of a group of guests if one or more of the group's number are considered to be behaving in an antisocial or disruptive manner. The removal of any guests from the premises may result in the issuance of a letter barring such guests from the premises in the future. Eco-

Eco-Skating at The Barn reserves the right to report any guest deemed to be exhibiting antisocial or disruptive behaviour to the police for further investigation.

One complimentary admission ticket will be issued to a carer of a disabled guest if ID is presented connecting the name of the disabled guest to the recipient of one or more of the following: Disability Living Allowance (DLA), Attendance Allowance (AA), Personal Independence Payment (PIP), Armed Forces Independent Payment (AFIP), or is a registered blind person.

Guests may not smoke (including electronic cigarettes or any other artificial cigarettes or smoking devices) within the premises. Anyone found doing so shall be removed from the premises without any entitlement to a refund.

Guests may not bring alcohol or illegal substances onto the premises – save that alcohol may be purchased from any licensed bars within the facility (where available). Alcohol purchased from the licensed bars within the facility must be consumed within the licensed areas only. Licensing laws shall be strictly enforced. Anyone who is or appears to be intoxicated shall be removed from the premises immediately without any entitlement to a refund.

Guests must not engage in any conduct towards, or speak to, any staff, representatives or other guests in a manner which may offend, insult, intimidate, threaten, disparage or vilify any person on any basis whatsoever.

Guests who are under the age of 12 must be accompanied by a guest
who is 18 years of age or older at all times.
Guests understand that CCTV monitoring takes place on The Barn at Berryfields' full premises for the purposes of protecting staff, guests and property and for the purposes of preventing or detecting crime.
Guests agree not to do anything to endanger or jeopardise the safety of another guest or
Employee whilst on the premises.
Eco-Skating at The Barn reserves the right to take any and all appropriate action to protect its staff, guests and property including but not limited to banning guests from all or certain facilities operated by The Barn at Berryfields, contacting the police and taking any necessary legal action and to recoup or make a claim for any costs incurred. All adults must be accompanied by a child when attending an
activity clearly intended for child participation only.

Eco-Skating at The Barn reserves the right to alter or cancel the time or date of any activity without notice.

The Barn At Berryfields
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